

Adult Mental Health Services

Raising The Standard: The Revised NSF

The Revised Adult Mental Health National Service Framework was published by the Welsh Assembly Government in October 2005

Updates:

- Supplements the April 2002 NSF
 - Reflects changes in the commissioning, performance management and inspectorate arrangements
 - Detail added to the monitoring information.
 - Takes account of *Designed for Life*
 - Amalgamation of some key actions
 - Standard 2 yet to be finalised
1. Service and workforce reform
 2. Systems development
 3. The Care Programme Approach (CPA)
 4. Mental health promotion and social inclusion
- Two Key Developments:**
1. Development of crisis resolution/home treatment services
 2. Improving the therapeutic inpatient environment

Reviews and publications since April 2002:

Baseline Review: Wales Audit Office
Under Pressure, a quality and risk review of mental health inpatient environments.
 Independent Inquiries into homicides
 Report of a Review of Medium Secure Units in Wales: HIW/HCW

4 KEY PRINCIPLES

equity empowerment effectiveness efficiency

8 STANDARDS – 44 KEY ACTIONS

Standard	Key Action	Implementation Responsibility	Performance Target	Monitoring Information
1	Promoting Social Inclusion			
1	Inter agency	WAG LA LHB	Network / Action Plans	Various
2	Public awareness	WAG LA LHB	Awareness campaigns	Survey / indicators
3	Social inclusion	WAG LA LHB	Action	SF36 indices in WHS
2	User and Carer Empowerment			
4	Superseded by CPA – see action 32			
5	Information access	LA LHB	Directories / information	Website/plans/checks
6	Advocacy services	WAG LA LHB	Guidance / availability	Hours / settings
7	User involvement	WAG LA LHB	Involvement (SIP)	Audit / SIP checklist
8	Carer assessment	LA LHB	100%	Gap analysis
3	Normal Daily Life			
9a	Housing	LA LHB	Support / analysis / plan	Evidence / audit
9b	Homeless people	LA LHB	Mechanisms / access	Protocol / outreach
9c	Housing & hospital	LA LHB NHST	CPA / included	Evidence / protocols
10	Employment	LA LHB	Service / strategy	Various data
11	Amalgamated with action 10			

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8 Standards – 44 Key Actions (Continued)

Standard	Key Action		Performance Target	Monitoring Information
4	Equitable and Accessible Services			
12	Good information		Minimum data set	Established
12a	BME support		Race Equality Plan	Publication / data
13	24 hr support		Referral pathways	In place
14	Helplines		Accessible	Data
15	Amalgamated with key action 21			
5	Commissioning Effective Services			
16	NSF Implemented		Local plans	Implemented
17	Meeting needs		Profile / gap analysis	Whole system model
18	MH in HSCWB		LSMH / appraisal	Monitoring / review
19	Use of flexibilities	LA LHB	Consider use	Report
6	Delivering Effective Services			
20	Communication	LA LHB NLIAH	Primary care focus	Tier 1 services/review
21	Environment	LHB NHST WAG LA	D4L / model / policy	Baseline / audit
22	CMHTs	LHB NHST WAG LA	Various	Self audit
23	Out of hours	LA LHB	SAFF target	Monitoring
24	Alternatives	LA LHB	Analysis of options	Monitoring
25	Specialist services	LHB NHST HCW	Referral routes	Audit / analysis
26	Psychological	LA LHB	Plans / services	Data
27	Rehabilitation	WAG LA LHB	Policy / range	Audit / information
28	Children	NHST	Policies / procedures	Records / monitoring
7	Client Assessment and Care Pathways			
29	CPA	LA LHB	Integration with UAP	CPA implementation
30	Lead officer	LA LHB	Identified officer	Name / audit reports
31	Risk management	LA LHB NHST	Risk strategies	Production / monitor
32	Written care plans	LA LHB NHST	Users involved	Sample audits
33	Guidelines	LHB NHST	Arrangements/review	Assessment / audit
34	Physical health	LA LHB NHST	UAP/register/review	Audit / monitoring
35	Amalgamated with key action 37			
36	Manage medicines	LHB NHST	Medicine mgt system	In place / advice
37	Communication	LA LHB NHST	Protocols	In place / audit
38	Criminal justice	LA LHB Police	Pathway / protocols	Monitoring / data
39	Young people	LA LHB	Strategy	Implementation
40	Amalgamated with key action 37			
41	Suicide prevention	WAG NHST	Guidance / protocols	Audit / monitoring
8	Skilled Workforce			
42	Workforce reviews	WAG LA LHB NHST	Policy and plans	SAFF / monitoring
43	CPD	LA LHB NHST	CPD strategies	Audit / reports
44	Management		Processes in place	Audit / reports

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